Department New Request Form
Fiscal Year 2022

Program	**Public Safety**	*Title of New Request:*		*Rank:* 13
Department	Fire			
Request Category	**New**	FirstWatch Mobile Dispatch/CAD Data Software		
Request Rating	**Plan**			
Department Goal	Provide real time accurate data to improve efficiencies and response			

1. How will request assist in acheiving Department Goal and benefit the customer?

FirstWatch helps fire departments monitor and make sense of their data to improve performance and enhance situational awareness. FirstWatch uses automated fire-centric reporting and real-time, web-based data visualization tools. User-defined data filters called "triggers" help monitor department's performance against defined operational objectives, as well as provide early warnings and automated alerts for incidents such as bomb threats, hazardous material incidents, structural fires, multi-casualty incidents and more.

FirstWatch turns raw data into meaningful information, helping improve situational awareness, operational performance and clinical patient outcomes. FirstWatch does this by securely capturing, translating and transmitting information about their 9-1-1 callers, patients and systems via FirstWatch triggers all in real-time.

For over 21 years FirstWatch has provided real-time, automated data visualizations and alerts every day, as well as during H1N1, MERS, Ebola, and now COVID-19.

FirstWatch Trigger and Report views against COVID-19 criteria is available via the COVID-19 Dashboard. The goal is to provide users with easily understandable and 'quick glances' of COVID-19 criteria displayed as FirstWatch Triggers. All of the FirstWatch data visualization tools are designed to help quickly & easily understand how the COVID-19 pandemic is affecting emergency service teams, response and citizens.

2. What specifically is needed to achieve this goal?

Purchase of the FirstWatch Software, installation, and training for the program. Ongoing annual fees.

3. Cost Impact of New Program:

Account #	Item	Qnty	Unit Cost	Requested One-Time	Requested Ongoing	FY 2022 Unfunded	FY 2022 Funded	Proposed FY 2023 Ongoing
Ongoing Expenses								
1000.300.420410.360	Annual software fee	1	4000		4,000	4,000	-	
					-	-	-	
					-	-	-	
					-	-	-	
					-	-	-	
					-	-	-	
					-	-	-	
					-	-	-	
One-time Expenses								
1000.300.429000.360	FirstWatch Initial Setup	1	39803	39,803		39,803	-	
				-		-	-	
				-		-	-	
				-		-	-	
				-		-	-	
		Expense Sub-Total		**39,803**	**4,000**	**43,803**	**-**	**-**

Revenue Offset:

Account #		Revenue Description	Proposed Onetime Revenue	Proposed Ongoing Revenue
1000.000.311000.00	T	Tax funded	39,803	4,000
		Revenue Sub-Total	39,803	4,000

4. What sort of data will be used to report results and outcomes of request?

MFD will continue to track response data as we have for our master fire plan and our annual reports. Response data will be compared to national standards such as NFPA 1710 and will be reported through our annual reports and to the PS&H Committee via spreadsheets and/or power point with presentation.

Requested/Proposed Funding Source		
	One-time	**Ongoing**
Tax or Assessment	39,803	4,000
Non-tax	-	-
Fund Balance	-	-
Total	39,803	4,000