

UTILITY RATE SCHEDULE



CITY OF MISSOULA
PUBLIC WORKS & MOBILITY DEPARTMENT

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Missoula Water Section

All Water Customers

- Customers who wish to have their water service permanently discontinued will be responsible for any and all costs associated with the physical disconnection of the service line from the utility's system.
- Customer bills or refunds that total \$1.00 or less will not be issued.
- If service has been temporarily discontinued at the customer's request for less than eight months, a reconnection charge must be paid before service is reconnected.
- If service has been disconnected for nonpayment, a reconnection charge will be required prior to a reconnection of service.
- Failure to provide payment, or satisfactory arrangements for payment, may result in total discontinuance of service even though one or more users may not be in arrears with their account.
- In situations where more than one user is being provided with water from a single service line, with a single shut-off device controlling the water flow, and if any one or more of the water users either will not sign up for service or will not pay for that service, then the responsibility for payment of the future water charges must be assumed by the property owner until such time as the piping configuration has been modified to provide an individual shut-off valve for each water user in order to prevent the service from being disconnected for non-signup or non-payment.
- A charge will be administered to any customer who presents a check that is returned unpaid by the depository financial institution for any reason.
- In the event there is no account attributable to a property, the account shall be placed in the name of the property owner(s) on file in the Missoula County records.

Metered Rates

Can include: Domestic, Commercial, Industrial, Governmental, and Sprinkling Customers

Special Terms and Conditions:

- 100 cu. ft. = 748.019 Gallons, 1,000 Gal. = 133.6806 cu. ft.
- In cases where customers need water from sites other than those with customer owned service lines, for usage such as tank trucks and portable tanks, including city and county street cleaning and sewer flushing, such usage will be charged according to the applicable meter schedule. If, in the judgment of Missoula Water Section, the customer is able to measure the volume of water based on the tank being filled, a meter will not be required as a measurement device, however the service charge will be based on a 2-inch meter flow and the customer will provide Missoula Water DSection with volume amounts for use in calculating the quantity charge. The customer will need prior permission to use the appropriate fill sites provided by Missoula Water Section and is required to provide the appropriate back flow protection.
- When a meter fails to register for any period, for any reasons beyond the reasonable control of the Missoula Water Section, the Water Utility may estimate the charge for service during such period, such estimate to be based upon the best available data. When usable data is unavailable, the Water Utility may utilize the flat-rate method or billing records from the same time period in previous years to bill for services until the meter can be restored to operation. In the event a consumer notifies the Water Utility that the meter is not registering accurately, the Water Utility tests to determine the accuracy of the meter shall be conclusive.
- If a water meter is damaged due to the customer's negligence, as determined by the Missoula Water Section, the customer will be charged for a new meter based on the size of the existing meter, under the New Construction Meter Charge.

Flat Rates

Can include: Domestic, Commercial, Industrial, Governmental, and Sprinkling Customers

Special Terms and Conditions:

- These rates are not available to those customers who already receive metered service.
- This flat rate sprinkling rate is not available to those customers receiving metered water service.
- Fraternity & sorority houses will be classed as single-family residential units.
- The normal size service pipe for dwellings shall be 5/8 inch.
- The normal size pipe for sprinkling shall be 3/4 inch.
- Minimum monthly bill per account with water in the building = \$51.54
- Any customer, under this schedule, can choose to be billed for sprinkling water either for the entire season at the beginning of the season or one-fifth of the per season bill in each of the five months of the sprinkling season offered by the Water Utility. If the customer does not indicate to the Water Utility an election of the one-fifth alternative, then the customer will be billed for the entire season at the beginning of the season.

Low-Income Discounts

- Customers must annually qualify for the low-income discount by annually qualifying for the Low-Income Energy Assistance Program. The Customer must provide the Water Utility with satisfactory evidence of qualification under LIEAP.
- Eligible Water Utility customers will receive a reduction in the applicable flat rate, or demand charge if metered. The discount applies only to services provided during the current billing period and not to arrearages from prior billing periods.

Tap Fees (Existing Water Mains)

The customer is responsible for the excavation from the point of intended use to the main and restoration of the excavated area to an acceptable condition. Missoula Water shall install a service saddle and corporation stop at the main and tap the main. For services larger than two inches, the customer must provide a gate valve at or before the time of the tap. A fee will be charged to recover costs for labor in accordance with Appendix A.

Stormwater Section

Stormwater Rate

That for the purpose of defraying the cost of administering, constructing, reconstructing, operating, managing, upgrading, repairing, and maintaining the City of Missoula Stormwater Utility, a service fee is imposed upon all real property or portions of property as identified and classified in the property tax records of the Montana Department of Revenue (DOR). A rate study was conducted and a rate structure to support these necessary and required activities was recommended.

- The following stormwater utility annual charge (sum total of all three fees listed below) shall be hereby levied and assessed to any and all parcel or property as identified in the property records of the Montana DOR:
 - Regulatory Compliance Fee – An annual flat utility fee
 - Administrative Fee – An annual flat utility fee
 - Trip Fee – An annual fee that is determined using the Institute of Transportation Engineers (ITE) *Trip Generation Manual*, which provides a detailed description of trip data that is determined according to the property’s specific land use and includes both residential and commercial property types. The City has assigned each land parcel an ITE Code that corresponds to an average daily trips (ADT) rate for the parcel or property use. The ADT is multiplied by a Unit value (Units), such as square footage of gross floor area, number of dwelling units, number of movie screens, number of beds, etc. This total is then multiplied by the Trip Charge (TC) to determine the Trip Fee.

$$ADT \times Units \times TC = Trip Fee$$

- Exceptions. There is no City of Missoula Stormwater Utility charge for property that is without any improvements, such as agricultural, bare land, open space, undeveloped parks, and other open or resource land.
- Exemptions. There is no City of Missoula Stormwater Utility charge for property that is covered under another Municipal Separate Storm Sewer System (MS4) discharge permit.

Establishment of Stormwater Utility Fund

All stormwater utility service fees shall be collected as provided in this utility rate schedule and credited to a fund to be known as the “stormwater utility fund,” which shall be at all times segregated and maintained as a separate enterprise fund. All revenues collected pursuant to this utility rate schedule and all grants, permit fees, and other fees and fines collected related to storm water management shall be deposited to the fund. The City Council may make additional appropriations to the fund.

Billing of Fees; Penalties for Late Payment and Procedure to Collect

Stormwater utility service fees shall be included with the utility billing. The stormwater utility fee shall be due and payable in accordance with the due date established in each utility billing period. Failure to pay the stormwater utility fee and/or penalty shall result in the collection of said fees and penalties in accordance with state and local law.

Appeals and Fee Adjustments

The charges, fees, and costs established under this utility rate schedule are deemed for and just by City Council. Any affected party that considers the charges applicable to the property unfair, inequitable, or unreasonable may apply for a fee adjustment. The procedure to request a fee adjustment shall be:

- Apply to the Public Works & Mobility Utility Billing providing the facts and grounds supporting the adjustment. The Public Works & Mobility Utility Billing will make the appropriate investigation and confirm the findings in writing to the affected party. If the findings support making the fee adjustment, the Public Works & Mobility Utility Billing will make the necessary fee changes in accordance with Stormwater Section procedures. If the findings do not support a fee change, the affected party may seek an appeal.
- The affected party may appeal the findings of the Public Works & Mobility Utility Billing by submitting an appeal request to the Utility Service Appeals Committee within 30 days of the decision. The appeal panel may adjust the fees for the current and future billing periods, as applicable, and may waive late fees applied to the appellant's bill during the appeal process.
- Further appeal must be made to the City Council within 30 days of the appeal panel's decision.

Disposition of Collections

Monies collected from assessments shall be paid into the Stormwater Utility Fund of Missoula, Montana.

Wastewater Section

Wastewater Classification

User Classifications	Users	
101	Single Family Residential	Mobile Homes
102	Muti-Family Residential	
200	Rooming Houses Fraternities and Sororities Hotels/Motels w/o Food Service and Bar Facilities Laundromats Offices and Office Buildings Retail and Wholesale (no-food)	Car Wash-Repair Shops and Gas Stations Government and Public Buildings Warehousing and Light Manufacturing Service Businesses
300	Bottling Companies Bars w/o Food Service Churches Restaurants w/ or w/o Bars (Individual) Markets (Including Meat/Produce)	Non-Profit Clubs, Lodges and Community Service Organizations Bakeries Hotels/Motels w/ Food Service and Bars Mortuaries
400	Convalescent Hospitals	Hospitals
500	Elementary Schools High Schools	Middle Schools
600	Large Volume and Industrial Process Waste (Large Volume Industrial Users are defined as: All industries which discharge more than 25,000 gallons per day of process waste, and/or any pollutant in volume or strength [i.e., BOD and SS] exceeding 5 percent of any design loading parameter of the POTW or which would upset or interfere with the operation at the POTW [i.e., toxic pollutants as described in the pretreatment standards].)	
700	Hauled Waste of domestic, commercial, and / or industrial origin approved by the Control Authority and discharged to the POTW at an approved location.	
800	Any user in the 102, 200, 400, and 500 classifications mixed with food service.	

The term “wastewater” is equivalent to any language in City, State, and Federal laws and regulations that refer to sanitary sewer.

A Septic Tank Effluent Pumping (STEP) system can be used within any of the aforementioned user classifications.

The non-restaurant portions of hotels and motels with restaurants and bars will be charged at the 200 user classifications charge where separate water use volumes for the restaurant and the hotel or motel can be verified. It shall be the property owner’s responsibility to install meters or otherwise verify the separate water use in a manner accepted by the City.

Multiple Uses in One Building

In the event there is more than one type of business or office of any nature located within one building and separate water use cannot be determined for each use, the wastewater rate for the entire building may be determined based on the rate for the business with the higher strength per classification. It is the property owner’s responsibility to install meters or otherwise verify the separate water use in a manner acceptable to the City. In the event that multi-family residential class uses are in the same building as commercial uses and water uses are not separately metered, an allowance of 82 ccf (100 cubic feet) per year will be deducted from the water consumption for each multiple family unit in the building and the remaining water consumption shall

be billed at the appropriate commercial classification. The 82 ccf figure was derived from the 1998 sewer rate cost of service study performed by Integrated Utilities Group.

Review of User Fees

The City will review the rate structure as needed to ensure equity between users and that sufficient funds will be collected to operate and maintain wastewater treatment services adequately.

Meters Required where Rate to be Determined by Water Use Volume

Water use volume shall be determined by the records of the Missoula Water Section which serve the property. For all users for whom water consumption is used to determine the wastewater fee and who have a known or estimated volume of 1,000 or more hundred cubic feet per year, water consumption shall be determined by a meter installed in a manner approved by the City. Access to meters shall be granted to the City. In any case where a meter is required to determine the proper charges and the user refuses to install a city-approved meter at its own expense or, if the volume is less than 1,000 hundred cubic feet per year, the City will estimate the charge to be made. This estimate will be made by a comparison of a similar user of similar size.

Special Requirements for 600 User Classification

A portion of the use charge for classification 600 uses will be based on analysis of the user's sewage characteristics. Composite samples shall be taken by the property owner in a frequency and manner approved by the City. All necessary sampling manholes, access facilities and composite samplers shall be furnished and installed by property owners and shall be of a type and installed in a manner approved by the City. Access to sampling locations shall be granted to the City at all times. Analysis of the sample shall be done by the City or a certified lab and the cost shall be borne by the user. The fee for City analysis shall be per sample.

Utility Development Fees

Sewer Development Fee

- Any party desiring to connect to the sanitary sewer system shall be subject to the sewer development fee listed below:

Sewer Development Fees					
Development Fees					
Water Meter Size	Capacity Unit	Fee			
		1/13/2021	1/1/2022	1/1/2023	1/1/2024
3/4-inch meter	1.0	\$ 2,163	\$ 2,292	\$ 2,430	\$ 2,576
1-inch meter	1.7	\$ 3,605	\$ 3,821	\$ 4,051	\$ 4,294
1 1/2-inch meter	3.3	\$ 7,210	\$ 7,642	\$ 8,101	\$ 8,587
2-inch meter	5.3	\$ 11,536	\$ 12,228	\$ 12,962	\$ 13,740
3-inch meter	10.0	\$ 21,630	\$ 22,927	\$ 24,303	\$ 25,762
4-inch meter	16.7	\$ 36,050	\$ 38,213	\$ 40,506	\$ 42,936
6-inch meter	33.3	\$ 72,100	\$ 76,426	\$ 81,012	\$ 85,872
8-inch meter	60.0	\$ 129,780	\$ 137,566	\$ 145,821	\$ 154,570
Administrative Fee for Semi-Annual Payments					
Per sewer connection		\$ 50			

*City Council adopted the Sewer Development Fees on December 14, 2020 in Resolution 8489

- A capacity unit for determining the sewer development fee will be determined by the size of the water meter for potable water servicing the unit or facility connecting to the sanitary sewer system.
 - For those units or facilities without a water meter, the capacity unit shall be determined by the water meter size in a facility or unit that is a similar size and similar use to the one seeking to connect to the sanitary sewer system.
 - A water meter attached to a water line that is devoted exclusively to providing fire protection services or landscape irrigation services shall be exempt from the sewer development fee and shall not be considered in determining the capacity units.
 - The sewer development fee for an industrial or commercial facility that uses water to produce a product containing water may be revised by the Development Services Director or designee based upon the designed average daily sewer flow as submitted by the facility's engineer or architect. One capacity unit equals 238 gallons per day.
- When an applicant for a sewer connection permit is required to pay for sewer improvements that are extra capacity, general benefit facilities, the applicant may request that the cost for the extra capacity paid by the applicant become a credit against the sewer development fee for properties of the applicant served by installed sewer improvements. The Development Services Director or designee will determine the amount of the credit based upon the cost of the approved extra capacity, general benefit facilities.

Water Development Fee

- Any party desiring to connect to the municipal water system shall be subject to the water development fee listed below:

Water Development Fees						
Development Fees						
Water Meter Size	Meter Ratios	Fee				
		1/13/2021	1/1/2022	1/1/2023	1/1/2024	
3/4-inch meter	1.00	\$ 1,777	\$ 1,883	\$ 1,997	\$ 2,116	
1-inch meter	2.50	\$ 4,443	\$ 4,709	\$ 4,992	\$ 5,291	
1 1/2-inch meter	5.00	\$ 8,885	\$ 9,418	\$ 9,983	\$ 10,582	
2-inch meter	8.00	\$ 14,216	\$ 15,068	\$ 15,973	\$ 16,931	
3-inch meter	16.00	\$ 28,432	\$ 30,137	\$ 31,946	\$ 33,863	
4-inch meter	25.00	\$ 44,425	\$ 47,090	\$ 49,916	\$ 52,911	
6-inch meter	50.00	\$ 88,850	\$ 94,181	\$ 99,832	\$ 105,822	
8-inch meter	80.00	\$ 142,160	\$ 150,689	\$ 159,731	\$ 169,315	
10-inch meter	115.00	\$ 204,355	\$ 216,616	\$ 229,613	\$ 243,390	
Administrative Fee for Semi-Annual Payments						
Per water connection		\$ 50	\$ 50	\$ 50	\$ 50	

*City Council adopted the Water Development Fees on December 14, 2020 in Resolution 8489

- A meter ratio for determining the water development fee will be determined by the size of the water meter for potable water servicing the unit or facility connecting to the municipal water system.
 - For those units or facilities without a water meter, the meter ratio shall be determined by the water meter size in a facility or unit that is a similar size and similar use to the one seeking to connect to the municipal water system.
 - A water meter attached to a water line that is devoted exclusively to providing fire protection services or landscape irrigation services shall be exempt from the water development fee and shall not be considered in determining the meter ratio.

Exemptions

All properties currently being assessed the sewer use charge or water service charge per Section 13.02.030 of the Missoula Municipal Code shall be exempt from paying the sewer or water development fee except as provided in Section D below.

Water Meter Increase

Whenever a property owner requests a permit to connect to an existing larger or additional sewer or water service or requests a larger or additional sewer or water service and in addition installs a larger sized water meter, said owner shall pay to the City an incremental sewer or water development fee based upon subtracting the smaller capacity or meter ratio with the existing water meter from the larger capacity or meter ratio with new water meter. No refund shall be made to any sewer or water users who decrease their total capacity or meter ratio.

Payment

The sewer or water development fee is to be paid in full by the party seeking connection before a sewer or water connection permit for connection of the sewer or water to a building is issued.

Updated: January 3, 2022

Payment Alternatives

Arrangements for alternative means of payment may be made as described in the following:

- The sewer or water development fee may be paid through a special improvement district at the discretion of the City.
- The sewer development fee may be considered part of the costs of the sewer connection in the Sewer Loan Program per Chapter 3.18 of the Missoula Municipal Code.
- The water development fee may be considered part of the costs of the water connection in the Water Line Loan Program per Chapter 13.17 of the Missoula Municipal Code.
- A property owner whose sewer or water development fee will exceed \$5,000.00 may execute a written agreement with the City to pay any required sewer or water development fee in equal, semi-annual payments for a number of years not exceeding a total of five years with no interest charge on the outstanding balance owed for the sewer or water development fee. These equal, semi-annual installments shall be due and payable on November 30 and May 31 of each year. In addition to the required sewer or water development fee, property owner shall pay an administrative fee, as specified in the utility rate schedule, per sewer or water connection to the City to initiate and administer this agreement. The administrative fee is to be paid to the City prior to initiating the agreement and deposited in the Wastewater Enterprise Fund or Water Enterprise Fund.
- Sewer or water development fee semi-annual payments not paid on the due date shall be a lien upon the real property subject to the fee until paid and may be assessed a penalty pursuant to Section 13.02.070 of the Missoula Municipal Code.

Use of Fee

All funds received in payment of the sewer or water development fee shall be deposited in a segregated account. Funds shall be expended for expansion inclusive of payment of debt service for general benefit sewerage or water facilities. General benefit sewerage facilities are defined as public sewer treatment facilities, public sewer lift stations, and public sewer collection system except sewer mains less than 10 inches in diameter. General benefit water facilities are defined as public water wells, public water pump systems, and public water storage facilities. Expenditures of these funds shall be set forth by the City Council in its capital improvements program and/or annual budget.

Appeals

A decision made by the Development Services Director under this ordinance may be appealed to the Utility Service Appeals Committee.

Water Rates	January 1, 2022	January 1, 2023	January 1, 2024			
Metered Rates						
Service Charge Per Meter Per Month:						
5/8 x 3/4-inch meter	\$ 16.75	\$ 17.59	\$ 18.47			
3/4-inch meter	\$ 23.83	\$ 25.02	\$ 26.27			
1-inch meter	\$ 38.03	\$ 39.93	\$ 41.93			
1 1/2-inch meter	\$ 73.49	\$ 77.16	\$ 81.02			
2-inch meter	\$ 116.06	\$ 121.86	\$ 127.95			
3-inch meter	\$ 215.37	\$ 226.14	\$ 237.45			
4-inch meter	\$ 357.25	\$ 375.11	\$ 393.87			
6-inch meter	\$ 711.94	\$ 747.54	\$ 784.92			
8-inch meter	\$ 1,137.56	\$ 1,194.44	\$ 1,254.16			
10-inch meter	\$ 1,634.13	\$ 1,715.84	\$ 1,801.63			
12-inch meter	\$ 2,130.69	\$ 2,237.22	\$ 2,349.08			
14-inch meter	\$ 2,840.06	\$ 2,982.06	\$ 3,131.16			
Quantity Rate Per 100 Cubic Foot:						
All usage	\$ 1.98	\$ 2.08	\$ 2.18			
Flat Rates						
Single Family, Individual Apartments, Duplexes, Triplexes, Four-plexes, or other Multi-Family Residential Units						
Four rooms or less with one toilet and bath or shower	\$ 50.65	\$ 53.18	\$ 55.84			
Each additional room, bath, shower, or toilet	\$ 6.03	\$ 6.33	\$ 6.65			
Non-family type efficiency apartments and other small usage establishments						
One room with one toilet and bath, shower, or toilet	\$ 26.54	\$ 27.87	\$ 29.26			
Commercial, Churches, and Public Authorities office and buildings	\$ 54.28	\$ 56.99	\$ 59.84			
Rooming house with common bathroom	\$ 15.10	\$ 15.86	\$ 16.65			
Tourist camp with common bathroom	\$ 24.11	\$ 25.32	\$ 26.59			
Swimming pools	\$ 90.91	\$ 95.46	\$ 100.23			
Temporary construction	\$ 51.26	\$ 53.82	\$ 56.51			
Sewer flush tanks	\$ 53.66	\$ 56.34	\$ 59.16			
Sprinkling Water Rate - per season						
All square feet, per 100 sq. ft.	\$ 3.94	\$ 4.14	\$ 4.35			
Minimum Bill	\$ 43.27	\$ 45.43	\$ 47.70			
If billed separately, additional	\$ 303.87	\$ 319.06	\$ 335.01			
Fire Protection Service						
Public Fire Protection Fee (per account per month)						
5/8 x 3/4-inch meter	\$ 1.40	\$ 1.47	\$ 1.54			
3/4-inch meter	\$ 2.11	\$ 2.22	\$ 2.33			
1-inch meter	\$ 3.51	\$ 3.69	\$ 3.87			
1 1/2-inch meter	\$ 7.02	\$ 7.37	\$ 7.74			
2-inch meter	\$ 11.25	\$ 11.81	\$ 12.40			
3-inch meter	\$ 21.09	\$ 22.14	\$ 23.25			
4-inch meter	\$ 35.15	\$ 36.91	\$ 38.76			
6-inch meter	\$ 70.31	\$ 73.83	\$ 77.52			
8-inch meter	\$ 112.49	\$ 118.11	\$ 124.02			
10-inch meter	\$ 161.70	\$ 169.79	\$ 178.28			
12-inch meter	\$ 210.91	\$ 221.46	\$ 232.53			
14-inch meter	\$ 281.21	\$ 295.27	\$ 310.03			
All flat rate domestic service	\$ 1.40	\$ 1.47	\$ 1.54			
Fire Line Charge (per account per month)						
1-inch meter	\$ 5.73	\$ 6.02	\$ 6.32			
1 1/4-inch meter	\$ 6.95	\$ 7.30	\$ 7.67			
1 1/2-inch meter	\$ 7.89	\$ 8.28	\$ 8.69			
2-inch meter	\$ 12.44	\$ 13.06	\$ 13.71			
3-inch meter	\$ 19.71	\$ 20.70	\$ 21.74			
4-inch meter	\$ 27.27	\$ 28.63	\$ 30.06			
6-inch meter	\$ 49.48	\$ 51.95	\$ 54.55			
8-inch meter	\$ 77.44	\$ 81.31	\$ 85.38			
New Construction/Replacement Water Meter Charge						
3/4-inch meter	\$ 262.05	\$ 262.05	\$ 262.05			
1-inch meter	\$ 316.04	\$ 316.04	\$ 316.04			
1 1/2-inch meter	\$ 587.50	\$ 587.50	\$ 587.50			
2-inch meter	\$ 705.14	\$ 705.14	\$ 705.14			
3-inch meter	\$ 1,996.00	\$ 1,996.00	\$ 1,996.00			
4-inch meter	\$ 2,542.03	\$ 2,542.03	\$ 2,542.03			
6-inch meter	\$ 4,080.94	\$ 4,080.94	\$ 4,080.94			
8-inch meter	\$ 4,349.28	\$ 4,349.28	\$ 4,349.28			
10-inch meter	\$ 5,460.98	\$ 5,460.98	\$ 5,460.98			
Tap Fees						
	2"-12" Main Size	14"-24" Main Size	2"-12" Main Size	14"-24" Main Size	2"-12" Main Size	14"-24" Main Size
1-inch service tap	\$ 255.00	\$ 345.00	\$ 263.00	\$ 355.00	\$ 271.00	\$ 366.00
2-inch service tap	\$ 255.00	\$ 345.00	\$ 263.00	\$ 355.00	\$ 271.00	\$ 366.00
4-inch service tap	\$ 390.00	\$ 638.00	\$ 402.00	\$ 657.00	\$ 414.00	\$ 677.00
6-inch service tap	\$ 390.00	\$ 638.00	\$ 402.00	\$ 657.00	\$ 414.00	\$ 677.00
8-inch service tap	\$ 390.00	\$ 638.00	\$ 402.00	\$ 657.00	\$ 414.00	\$ 677.00
10-inch service tap	\$ 705.00	\$ 1,065.00	\$ 726.00	\$ 1,097.00	\$ 748.00	\$ 1,130.00
12-inch service tap	\$ 705.00	\$ 1,065.00	\$ 726.00	\$ 1,097.00	\$ 748.00	\$ 1,130.00
Miscellaneous Charges						
Staff Assistance Fee (per hour)	\$ 45.00	\$ 45.00	\$ 45.00			
Non-Sufficient Funds (NSF) Check Charge	\$ 30.00	\$ 30.00	\$ 30.00			
Customer-Requested Temporary (less than 8 months)						
Disconnect Service Charge	\$ 23.98	\$ 23.98	\$ 23.98			
Reconnection Service Charge	\$ 98.25	\$ 98.25	\$ 98.25			
Low-Income Discount (LIEAP)	\$ 7.00	\$ 7.00	\$ 7.00			
Private Hydrant Inspection and Flow Test	\$ 100.00	\$ 100.00	\$ 100.00			
Loan Processing Fee	\$ 46.00	\$ 46.00	\$ 46.00			

Stormwater Rates				January 1, 2022	January 1, 2023	January 1, 2024
Stormwater Classifications						
ITE Code	Use Type	Land Use	Units*	Average Daily Trips (ADT)	Average Daily Trips (ADT)	Average Daily Trips (ADT)
21	Port & Terminal	Commercial Airport	CFD	\$ 130.50	\$ 142.25	\$ 155.05
22	Port & Terminal	General Aviation Sirport	AF/D	\$ 57.24	\$ 62.39	\$ 68.01
30	Port & Terminal	Intermodal Truck Terminal	Acre	\$ 66.26	\$ 72.22	\$ 78.72
140	Industrial	Manufacturing	1,000 SFGFA	\$ 3.21	\$ 3.50	\$ 3.82
150	Industrial	Warehousing	1,000 SFGFA	\$ 3.00	\$ 3.27	\$ 3.56
151	Industrial	Mini-Warehouse	1,000 SFGFA	\$ 2.51	\$ 2.74	\$ 2.99
160	Industrial	Data Center	1,000 SFGFA	\$ 1.05	\$ 1.14	\$ 1.24
210	Residential	Single-Family Housing	DU	\$ 10.02	\$ 10.92	\$ 11.90
220	Residential	Apartment	DU	\$ 6.89	\$ 7.51	\$ 8.19
230	Residential	Residential Condo/Townhome	DU	\$ 5.99	\$ 6.53	\$ 7.12
232	Residential	High-Rise Residential Condo/Townhome	DU	\$ 4.34	\$ 4.73	\$ 5.16
240	Residential	Mobile Home Park	DU	\$ 5.19	\$ 5.66	\$ 6.17
254	Residential	Assisted Living	Bed	\$ 2.71	\$ 2.95	\$ 3.22
320	Lodging	Motel	Room	\$ 5.97	\$ 6.51	\$ 7.10
417	Recreational	Regional Park	Acre	\$ 5.29	\$ 5.77	\$ 6.29
430	Recreational	Golf Course	Acre	\$ 5.59	\$ 6.09	\$ 6.64
435	Recreational	Multipurpose Recreational Facility	1,000 SFGFA	\$ 2.11	\$ 2.30	\$ 2.51
441	Recreational	Live Theater	Seats	\$ 0.21	\$ 0.23	\$ 0.25
443	Recreational	Movie Theater without Matinee	1,000 SFGFA	\$ 82.74	\$ 90.19	\$ 98.31
444	Recreational	Movie Theater with Matinee	Movie Screen	\$ 410.25	\$ 447.17	\$ 487.42
445	Recreational	Multiplex Movie Theater	Movie Screen	\$ 144.58	\$ 157.59	\$ 171.77
492	Recreational	Health/Fitness/Athletic Club	1,000 SFGFA	\$ 32.14	\$ 35.03	\$ 38.18
495	Recreational	Recreational Community Center	1,000 SFGFA	\$ 29.04	\$ 31.65	\$ 34.50
520	Institutional	Elementary School	1,000 SFGFA	\$ 7.55	\$ 8.23	\$ 8.97
522	Institutional	Middle School/Junior High School	1,000 SFGFA	\$ 6.74	\$ 7.35	\$ 8.01
530	Institutional	High School	1,000 SFGFA	\$ 6.31	\$ 6.88	\$ 7.50
540	Institutional	Junior/Community College	1,000 SFGFA	\$ 22.69	\$ 24.73	\$ 26.96
560	Institutional	Church	1,000 SFGFA	\$ 14.01	\$ 15.27	\$ 16.64
565	Institutional	Day Care Center	1,000 SFGFA	\$ 19.10	\$ 20.82	\$ 22.69
571	Institutional	Prison/Jail-Detention/Pre-Release	1,000 SFGFA	\$ 3.08	\$ 3.36	\$ 3.66
580	Institutional	Museum	1,000 SFGFA	\$ 1.91	\$ 2.08	\$ 2.27
590	Institutional	Library	1,000 SFGFA	\$ 53.49	\$ 58.30	\$ 63.55
591	Institutional	Lodge/Fraternal Organization	Members	\$ 0.31	\$ 0.34	\$ 0.37
610	Medical	Hospital	1,000 SFGFA	\$ 12.90	\$ 14.06	\$ 15.33
620	Medical	Nursing Home	1,000 SFGFA	\$ 7.64	\$ 8.33	\$ 9.08
710	Office	General Office Building	1,000 SFGFA	\$ 8.88	\$ 9.68	\$ 10.55
720	Office	Medical-Dental Office Building	1,000 SFGFA	\$ 28.95	\$ 31.56	\$ 34.40
731	Office	State Motor Vehicles Department	1,000 SFGFA	\$ 128.15	\$ 139.68	\$ 152.25
732	Office	United States Post Office	1,000 SFGFA	\$ 93.65	\$ 102.08	\$ 111.27
750	Office	Office Park	1,000 SFGFA	\$ 9.01	\$ 9.82	\$ 10.70
760	Office	Research & Development Center	1,000 SFGFA	\$ 6.59	\$ 7.18	\$ 7.83
770	Office	Business Park	1,000 SFGFA	\$ 10.01	\$ 10.91	\$ 11.89
812	Retail	Building Materials/Lumber Store	1,000 SFGFA	\$ 45.72	\$ 49.83	\$ 54.31
815	Retail	Free-Standing Discount Store	1,000 SFGFA	\$ 29.91	\$ 32.60	\$ 35.53
816	Retail	Hardware/Paint Store	1,000 SFGFA	\$ 27.46	\$ 29.93	\$ 32.62
817	Retail	Nursery (Garden Center)	1,000 SFGFA	\$ 87.83	\$ 95.73	\$ 104.35
820	Retail	Shopping Center	1,000 SFGFA	\$ 21.92	\$ 23.89	\$ 26.04
841	Retail	Automobile Sales	1,000 SFGFA	\$ 31.03	\$ 33.82	\$ 36.86
843	Retail	Automobile Parts Sales	1,000 SFGFA	\$ 28.87	\$ 31.47	\$ 34.30
848	Retail	Tire Store	1,000 SFGFA	\$ 18.10	\$ 19.73	\$ 21.51
850	Retail	Supermarket	1,000 SFGFA	\$ 50.18	\$ 54.70	\$ 59.62
851	Retail	Convenience Market (Open 24 Hours)	1,000 SFGFA	\$ 261.62	\$ 285.17	\$ 310.84
857	Retail	Discount Club	1,000 SFGFA	\$ 44.89	\$ 48.93	\$ 53.33
862	Retail	Home Improvement Superstore	1,000 SFGFA	\$ 17.73	\$ 19.33	\$ 21.07
875	Retail	Department Store	1,000 SFGFA	\$ 25.02	\$ 27.27	\$ 29.72
881	Retail	Pharmacy/Drugstore	1,000 SFGFA	\$ 39.04	\$ 42.55	\$ 46.38
890	Retail	Furniture Store	1,000 SFGFA	\$ 1.94	\$ 2.11	\$ 2.30
912	Services	Banking Services	1,000 SFGFA	\$ 35.55	\$ 38.75	\$ 42.24
918	Services	Salon/Hair-Skin/Grooming	1,000 SFGFA	\$ 15.37	\$ 16.75	\$ 18.26
920	Services	Quick Copy/Print/Ship/Landromat	1,000 SFGFA	\$ 7.85	\$ 8.56	\$ 9.33
931	Services	Restaurant/Food/Beverage	1,000 SFGFA	\$ 39.67	\$ 43.24	\$ 47.13
934	Services	Fast-Food/Drive-Through	1,000 SFGFA	\$ 232.21	\$ 253.11	\$ 275.89
937	Services	Coffee/Drive-Through/Kiosk	1,000 SFGFA	\$ 355.27	\$ 387.24	\$ 422.09
939	Services	Bakery/Coffee Shop	1,000 SFGFA	\$ 296.80	\$ 323.51	\$ 352.63
942	Services	Automobile Care Center	1,000 SFGFA	\$ 32.97	\$ 35.94	\$ 39.17
944	Services	Gas Station	VFP	\$ 62.54	\$ 68.17	\$ 74.31
945	Services	Gas Station with Convenience Store	VFP	\$ 22.05	\$ 24.03	\$ 26.19
946	Services	Gas Station with Car Wash	VFP	\$ 38.70	\$ 42.18	\$ 45.98
947	Services	Self-Service Car Wash	Wash Stalls	\$ 114.48	\$ 124.78	\$ 136.01
948	Services	Automated Car Wash	1,000 SFGFA	\$ 149.67	\$ 163.14	\$ 177.82
950	Services	Truck Stop	1,000 SFGFA	\$ 14.45	\$ 15.75	\$ 17.17
1005	Parking Lot	Paved Commercial Parking Lot	Minimum Fees	\$ -	\$ -	\$ -
1006	Utility Lot	Minor Infrastructure/Utility Lot	Minimum Fees	\$ -	\$ -	\$ -
Annual Trip Charge				ADT x Units x \$0.29	ADT x Units x \$0.32	ADT x Units x \$0.35
Annual Regulatory Compliance Charge				\$ 29.65	\$ 32.32	\$ 35.23
Annual Operations and Maintenance Charge				\$ 21.23	\$ 23.14	\$ 25.22
Total Stormwater Service Charge (billed monthly)				(\$50.88 + Trip Fee)/12	(\$55.46 + Trip Fee)/12	(\$60.45 + Trip Fee)/12

*Abbreviations	
AF/D	Average Flights per Day
CFD	Commercial Flights Daily
DU	Dwelling Unit
ITE	Institute of Transportation Engineers
SFGFA	Square Feet of Gross Floor Area
VFP	Vehicle Fueling Position

Wastewater Rates		January 1, 2022		January 1, 2023		January 1, 2024	
Metered Wastewater Fee*							
User Classifications	Basis	Base Rate	Volume Rate	Base Rate	Volume Rate	Base Rate	Volume Rate
101: Single Family Residential		\$ 15.26	\$ 0.20	\$ 16.63	\$ 0.22	\$ 18.13	\$ 0.24
102: Multi-Family Residential	Base Rate Per Unit	\$ 11.99	\$ 0.17	\$ 13.07	\$ 0.19	\$ 14.25	\$ 0.21
200: General Commercial		\$ 5.45	\$ 1.69	\$ 5.94	\$ 1.84	\$ 6.47	\$ 2.01
300: Food Service		\$ 5.45	\$ 3.66	\$ 5.94	\$ 3.99	\$ 6.47	\$ 4.35
400: Hospitals		\$ 5.45	\$ 1.77	\$ 5.94	\$ 1.93	\$ 6.47	\$ 2.10
500: Schools		\$ 5.45	\$ 1.54	\$ 5.94	\$ 1.68	\$ 6.47	\$ 1.83
600: Industrial	Charge Per CCF	\$ 7.51	\$ 1.34	\$ 8.19	\$ 1.46	\$ 8.93	\$ 1.59
	Charge Per lb. BOD	-	\$ 0.25	-	\$ 0.27	-	\$ 0.29
	Charge Per lb. SS	-	\$ 0.19	-	\$ 0.21	-	\$ 0.23
	Charge Per lb. Phosphorus	-	\$ 4.41	-	\$ 4.81	-	\$ 5.24
	Charge Per lb. Nitrogen	-	\$ 0.52	-	\$ 0.57	-	\$ 0.62
700: Hauled Waste	Charge Per Gallon	-	\$ 0.04	-	\$ 0.04	-	\$ 0.04
800: Mixed Use with Food Service		\$ 5.45	\$ 2.67	\$ 5.94	\$ 2.91	\$ 6.47	\$ 3.17
Flat Rate Wastewater Fee							
Residential							
R01		\$ 18.20	-	\$ 19.84	-	\$ 21.63	-
Commercial							
C05		\$ 18.68	-	\$ 20.36	-	\$ 22.19	-
C07		\$ 25.57	-	\$ 27.87	-	\$ 30.38	-
C01		\$ 41.98	-	\$ 45.76	-	\$ 49.88	-
C11		\$ 87.78	-	\$ 95.68	-	\$ 104.29	-
C02		\$ 146.75	-	\$ 159.96	-	\$ 174.36	-
C03		\$ 354.35	-	\$ 386.24	-	\$ 421.00	-
Mixed Use Commercial							
MU05		\$ 112.54	-	\$ 122.67	-	\$ 133.71	-
MU07		\$ 159.01	-	\$ 173.32	-	\$ 188.92	-
MU01		\$ 144.05	-	\$ 157.01	-	\$ 171.14	-
MU11		\$ 145.44	-	\$ 158.53	-	\$ 172.80	-
MU02		\$ 203.23	-	\$ 221.52	-	\$ 241.46	-
MU03		\$ 434.74	-	\$ 473.87	-	\$ 516.52	-
MU04		\$ 735.84	-	\$ 802.07	-	\$ 874.26	-
Food Service							
F05		\$ 105.93	-	\$ 115.46	-	\$ 125.85	-
F07		\$ 213.74	-	\$ 232.98	-	\$ 253.95	-
F01		\$ 276.82	-	\$ 301.73	-	\$ 328.89	-
F11		\$ 547.69	-	\$ 596.98	-	\$ 650.71	-
F02		\$ 437.90	-	\$ 477.31	-	\$ 520.27	-

1CCF = 748 gallons

*Based on water consumption