From:	Jordan Hess
To:	Kirsten Grant; Grp. City Council and City Web Site
Cc:	Jeremy Keene; Shannon Therriault
Subject:	RE: Have you seen "Help Ellie access and excavate sewer at her home"?
Date:	Sunday, February 13, 2022 5:25:55 PM

Hi Kristen,

I hit send on my previous reply to you without actually copying Jeremy and Shannon. They are on this email now!

Thanks,
Jordan

Jordan Hess | he/him | Alderman
Missoula City Council, Ward 2
406-552-6225 | hessj@ci.missoula.mt.us

-----Original Message-----
From: Jordan Hess
Sent: Sunday, February 13, 2022 5:24 PM
To: Kirsten Grant <kkerm1@aol.com>; Grp. City Council and City Web Site <Council@ci.missoula.mt.us>
Subject: RE: Have you seen "Help Ellie access and excavate sewer at her home"?

Hi Kristen,

Thanks for sharing the story about your cousin's sewer situation. This is appalling. I don't know the specifics of the situation, but it's possible that the City of Missoula's Public Works Department or the City/County Health Department may be able to assist. Has your cousin been in contact with either entity?

I'm copying Jeremy Keene, our City Public Works Director, and Shannon Therriault, the Director of Environmental Health for the City/County Health Department. If you or Ellie are willing to share additional details with Jeremy and Shannon, they may be able to help get to the bottom of this. Often there are public utility easements or other mechanisms that require access to private property to maintain sewer lines.

If this truly is a legal matter between your cousin and her neighbor and there is no utility easement, I'd still appreciate learning more details about the situation in case the City can assist.

Thanks for writing; I look forward to hearing more from you.

Best,
Jordan

Jordan Hess | he/him | Alderman
Missoula City Council, Ward 2
406-552-6225 | hessj@ci.missoula.mt.us

-----Original Message-----

From: Kirsten Grant <kkerm1@aol.com>
Sent: Sunday, February 13, 2022 1:19 PM
To: Grp. City Council and City Web Site <Council@ci.missoula.mt.us>
Subject: Have you seen "Help Ellie access and excavate sewer at her home"?

Hello
My cousin Ellie lives in Missoula and does not have an operating sewer. Her neighbor will not allow access for her to have the ground excavated and the situation resolved. She has contacted an advocate in a law firm to help her convince the neighbor to allow access. She has not been able to flush the toilet or use her faucets for over a year. I have started a gofundme page below for her to help with legal costs.
Is there someone else I need to contact? Is there anything the council can do to help my cousin gain access to her sewer line connection?

I thought you might be interested in supporting this GoFundMe, https://gofund.me/34451022.

Even a small donation could help Kirsten Grant reach their fundraising goal. And if you can't make a donation, it would be great if you could share the fundraiser to help spread the word.

Thanks for taking a look!

Sincerely,
Kirsten Grant