From:	Daryl vanderGroef
To:	Grp. City Council and City Web Site
Subject:	Regarding new water rate structure
Date:	Thursday, July 9, 2020 7:36:22 AM

I currently live at 1801 S 14th St W, Missoula, MT 59801

We received a note regarding the new pay structure. Curious if there was an increase with this new rate? I had a hard time finding information on this. If so, why not update the software instead of charging an increase in the new rate?

We won't be attending the public hearing, because of the risk to Covid. Nor do we have a landline to participate in the virtual meeting. Maybe in the future, a virtual meeting could include the option with Zoom. Since most of us do not have a landline these days.

Thank you

Daryl