



Missoula County, City of Missoula and numerous community partners, including the Poverello Center, United Way of Missoula County and Hope Rescue Mission, have implemented the following programs and initiatives to help make homelessness rare, brief and one-time-only:

The Trinity Project: This collaboration between Homeward, the Missoula Housing Authority and BlueLine Development will develop a 202-home project located on two sites in Missoula. Missoula County contributed the land for the Mullan site, which will provide 130 low-threshold affordable homes, 30 of which will be supportive housing, accompanied by a navigation center, for Missoula's long-term unhoused neighbors. Seventy-two affordable homes will be located on the Cooley block and will be built for families and Missoula's workforce.

Villagio: This Missoula Housing Authority housing effort on the Northside will include 200 two-, three- and four-bedroom units priced to be affordable to people making at or below 60% of the area median income. The project, which also will include 24 units with project-based vouchers attached, is on track to open in spring/summer of 2022.

"A Place to Call Home": Missoula's citywide housing policy proposes a fundamental shift in how housing is prioritized within the City of Missoula, as well as a commitment to long-term funding of housing initiatives. It proposes over two dozen individual strategies to address increasing housing costs in Missoula, such as adoption of the Affordable Housing Trust Fund.

Affordable Housing Trust Fund: Recommended in the 2019 housing policy "A Place to Call Home," Missoula's Affordable Housing Trust Fund was established in July 2020. Its purpose as Missoula's only local funding source for affordable homes is to provide dedicated, flexible funding to support housing activities in Missoula and to provide the consistency and predictability that enable long-range planning, multi-year projects and measured risk-taking to address the city's severe housing needs. It is a revolving fund with a competitive application process intended to allow the leveraging of other outside resources and decrease the need for annual fund-seeking from other federal and private sources.

Scattered site community land trust: Missoula County is working with Trust Montana to fund a scattered site community land trust model for homes people can afford. These funds will be used with private funds to acquire the land beneath existing homes, reducing the purchase price for income-qualified homebuyers in the present and preserving the affordability of these houses for income-qualified homebuyers in the future.

Sxwtpqyen (Mullan) Area Master Plan: This joint city-county project, for the area west of Reserve Street between Mullan Road and West Broadway that is currently receiving significant development pressure, will designate land use patterns and put into place regulations that are in alignment with the community's values, including prioritizing development of affordable housing that will help prevent people from experiencing homelessness in the first place.

YWCA Meadowlark Family Housing and Domestic Violence Shelter Facility: The YWCA opened a brand new shelter facility in partnership with Missoula Interfaith Collaborative's Family Promise Program that significantly expands our community's ability to support families who are houseless and those impacted by domestic violence. The 30,000-square-foot building has 38 private sleeping rooms, 178 beds, 50 bathrooms, shared living and dining areas, outdoor youth play spaces, health care and legal clinics and offices for supportive services. The facility's three wings — YWCA's program center, YWCA's domestic violence shelter, and Missoula Family Housing Center — offer a significant resource to Missoula in ensuring that there is access to dignified, safe housing for families who need it most.

Missoula Coordinated Entry System: This system was created in 2017 in an effort to better leverage the array of homelessness and housing resources throughout Missoula. As of April 2021, there are 38 agencies throughout Missoula signed on to this system as either an access point or partner agency responsible for directly serving or providing supportive services to our neighbors experiencing homelessness. Representatives from all of the

agencies correspond regularly to coordinate services for individuals entering the system and ensure resources are going to community members with the greatest need. Part of MCES is the By-Name-List, which is an identified list of the individuals in Missoula experiencing homelessness. Dozens of case workers from across the community come together weekly to review this list and plan case coordination for each of these people individually.

At-Risk Housing Coalition: This group comprises multiple agencies throughout Missoula County working to support people who are at risk or are experiencing homelessness. This membership includes assisting with the coordination of the annual Project Community Connect event and facilitating a service area that helps individuals with the cost of obtaining Montana state identification cards, driver licenses and birth certificates and out-of-state birth certificates.

Homeward landlord liaison: This position leads community-wide efforts to effectively market Missoula housing support programs to new and existing landlords and property managers, with the goal of expanding the number of units available to those facing barriers, such as little to no rental history. The liaison identifies permanent housing units in the rental market throughout Missoula, develops partnerships with landlords to overcome barriers that prevent participating households from obtaining permanent housing, and works closely with other community partners to ensure participants can access and sustain housing.

FUSE program manager at PHC: The FUSE program manager at Partnership Health Center works with the City of Missoula and the Missoula Coordinated Entry System. FUSE, which stands for Frequent Users of System Engagement, is a housing-first model that identifies individuals who are frequent users of crisis services (i.e., jail, shelter, emergency room, etc.) and provides permanent supportive housing to these individuals. This means their housing is affordable and tenants have access to services to assist them. It significantly reduces the costly revolving door of accessing crisis services. PHC participates in the model because supportive housing is an evidence-based solution that leads to better health and quality of life for people experiencing homelessness.

Housing navigator at PHC: This position at Partnership Health Center supports the Missoula Coordinated Entry System and works alongside several community partners dedicated to ending chronic homelessness in Missoula. The housing navigator provides support to individuals who have been paired with a housing resource, such as a permanent supportive housing voucher, and who need help navigating the housing search process from start to finish. The housing navigator works to eliminate barriers and provide advocacy for the individuals they serve, ensuring they can secure and maintain housing.

Housing retention specialist at Poverello Center: This position at the Poverello Center supports the Missoula Coordinated Entry System to ensure that individuals entering permanent supportive housing are successful in their housing situation. Entering secure housing after living outdoors or in unstable situations can be a challenging adjustment. The housing retention specialist helps individuals make that transition and maintain access to supportive services as continued needs arise, whether that means gaining access to a standard home appliance like a vacuum, finding transportation to medical appointments, or learning how to be a reliable tenant. This role is critical to helping individuals stay in their housing situations and avoid falling back into the system of homelessness crisis response.

Continuum of Care funding: Missoula County works with YWCA Missoula to secure annual Continuum of Care funding through the U.S. Department of Housing and Urban Development to provide rental assistance and supportive services to families experiencing homelessness. The YWCA is able to support up to 50 families each year with rental assistance. Missoula County is a member of the statewide Continuum of Care, which strives to support individuals and families experiencing homelessness across that state.

Homeless Outreach Team (HOT) & Coordinated Outreach Team (COT): HOT is a team of staff run through the Poverello Center whose primary responsibility is to build relationships and trust with community members experiencing homelessness, with the ultimate goal of helping connect them to resources and find stable housing. These staff spend many hours a week in the field visiting individuals in the spaces throughout Missoula where they're living and are a primary bridge to services and to the Missoula Coordinated Entry System. HOT is part of the Coordinated Outreach Team (COT), which is the umbrella coalition for all homelessness outreach workers in Missoula working together to coordinate field visits and response.