



MISSOULA






COORDINATED  
ENTRY SYSTEM

## MCES Mission

To rapidly respond to people experiencing literal homelessness by working collaboratively as a community to coordinate housing and service options, prevent homelessness when possible and ensure homelessness is rare, brief, and non-recurring in Missoula County.

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## Why Coordinated Entry?

-  CONNECTS PEOPLE TO THE MOST APPROPRIATE HOUSING OPTIONS
-  PLACES PEOPLE EFFECTIVELY AND EFFICIENTLY INTO HOUSING PROGRAMS
-  REDUCES HOMELESSNESS BY OFFERING PREVENTION AND DIVERSION SERVICES
-  EMPOWERS DATA-DRIVEN, COLLABORATIVE DECISION MAKING
-  PROVIDES INFORMATION ON WHAT ASSISTANCE PEOPLE NEED

# MCES Goal

To house all people experiencing literal homelessness within 90 days from accessing the Missoula Coordinated Entry System.

## How does MCES work?

PEOPLE EXPERIENCING LITERAL HOMELESSNESS SHOULD BE REFERRED DIRECTLY TO THESE ORGANIZATIONS

STAFF MEMBERS OF THESE ORGANIZATIONS OFFER THE SAME APPROACH AT ALL ACCESS POINTS AND ARE TRAINED IN TRIAGE, DIVERSION, AND ASSESSMENT SERVICES

IF HOUSING ASSESSMENT IS NECESSARY, THE ORGANIZATION WILL DO SO AND THEN IMMEDIATELY REFER TO AN APPROPRIATE EMERGENCY SHELTER

BASED ON THE HOUSING ASSESSMENT RESULTS, THE HOUSEHOLD WILL BE REFERRED TO THE MOST APPROPRIATE COMMUNITY RESOURCES, WHICH MAY INCLUDE A RAPID RE-HOUSING OR PERMANENT SUPPORTIVE HOUSING PROGRAM

# Coordinated Entry Access Points

## The Poverello Center

- 1110 W Broadway
- (406) 728-1809
- 6am-8:15pm, Daily
- Bus Route: 2, 14

## 2-1-1

- Dial 2-1-1 or 549-5555 from any phone
- 24/7
- Ask to speak with an operator about your housing situation

## Homeless Outreach Team

- (406) 493-7955
- 8am-5pm, Mon-Fri

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*Coordinated Entry is not a housing program or guarantee of shelter or housing, but works to coordinate all community resources and make the process quicker and easier for those experiencing literal homelessness.*