



2019 SPRING NEWSLETTER

City of Missoula Public Works - Utilities Division

Greetings from the new Public Works Director! I am thrilled to join the outstanding team of people working to provide the essential services you depend on every day. At its core, Public Works is about basic health and safety - stuff like clean water, good sanitation, and safe streets. Together, Public Works staff provides water for over 66,000 customers, operates a state-of-the-art wastewater treatment plant, manages storm water, and maintains over 330 miles of streets.

Public Works is also involved in important decisions about how we grow and maintain quality of life in our community. We are currently working on long-range facility plans for utility infrastructure and better systems for managing transportation assets that will improve efficiency, share resources, and implement new technology.

Successful places are intentional. It is an honor to be entrusted with this position. I will do my best to provide good leadership and thoughtful decisions for Missoula. If you have concerns or suggestions, please reach out to me at keenej@ci.missoula.mt.us.



Jeremy Keene

Public Works
Director

Missoula Water Updates

2019 Project Improvements

In a continued effort to reduce water leakage and improve aging infrastructure, this year's main replacement program will encompass five major areas.

Beginning as early as April and finishing in November, Missoula Water, in coordination with the Street Division, will perform main replacements and one main extension in the following areas:

- **Spruce Street**
- **South Avenue**
- **Grant and Harve Streets**
- **Railroad Street**
- **Wyoming Street (main extension)**

Public meetings will be scheduled before construction begins. For updates and maps of Missoula Water projects, please visit our website at www.ci.missoula.mt.us/waterprojects.



**Dennis
Bowman**

Deputy Public Works
Director - Utilities

Storm Water in the Spring

Spring is here and with it opportunities to help keep storm water from becoming flood water. Storm water drains may need some help "digging out" this spring - clearing of snow, ice and possibly even leaves from last fall or other debris - to keep storm water flowing into the storm water drain and away from your home or sidewalks. This help can go a long way toward keeping you and your family dry this spring.



Accumulated snow and ice can also carry other pollutants that could find their way into local creeks, streams or rivers as well as the Missoula aquifer. Storm water pollutants can include visible things like trash, sand / gravel or vehicle deposits (antifreeze, oil, grease, and other fluids) as well as invisible materials like nitrate or nitrite (nitrogen / fertilizer), phosphate and trace metals (including copper, iron, lead and zinc). The Storm Water Utility along with other City staff are working hard to clean up winter's accumulated residue, thereby improving water quality and helping Missoula residents stay safe and dry.

Help Protect Missoula's Storm Drains from Pollutants

Garden City Compost

Do you know what's in your compost?

The compost material from Garden City Compost is an Environmental Protection Agency certified Class A Exceptional Quality compost. Our compost encourages a healthier and more productive garden, lawn and landscape. Soil quality is improved with increased organic matter and water retention.

Please join us in celebrating Earth Day

On Saturday, April 20, the first 100 people to come in will receive a FREE reusable bag of Garden City compost. We will be offering coupons for FREE drop-off of green waste with the purchase of compost or enriched topsoil.

Come out and see our contribution to sustainability in YOUR community

Included in our resource recovery efforts, we are now accepting tree rounds up to 30" in diameter, along with lumber and pallets. We are open from 8 a.m. to 5 p.m., Monday - Saturday starting March 1. We look forward to seeing you at 1125 Clark Fork Lane, behind Super Walmart off North Reserve Street.

Pet Waste

Just a friendly reminder: Dog waste left on the ground can be carried by rain or snow runoff directly into nearby water or into storm drains. Storm drains in streets and neighborhoods usually flow directly to streams or rivers without any treatment. Pet waste left to wash into our streams and rivers degrades water quality in places where we swim, fish and recreate. And it can carry disease. Please properly dispose of pet waste once you scoop. And don't forget to carry the bag to the trash can. Once the biodegradable bag breaks down, the waste remains.



Sewer manhole lid

Wastewater Division

Spring Safety Article

A message from your Wastewater Division: For your safety and the safety of others, please do not access the City sewer system. Sewer manhole lids (above) and STEP system lids (below) can present safety hazards if accessed by unauthorized individuals. Per **City Ordinance 13.04.110**, it is unlawful for any unauthorized person to open or enter any manhole or other structure on the City sewer system or to deposit any item in the same. Please notify personnel at the Wastewater Division by calling 406-552-6600 if you have any concerns regarding the sewer system.



*STEP System Lid
Septic Tank Effluent Pumping*

Contact Missoula Water

Emergency/Information Line: 406.552.6700

Mail: P.O. Box 5388, Missoula, MT 59806-5388

Customer Service: watercs@ci.missoula.mt.us

Office hours

1345 W. Broadway, Missoula, MT 59802

Walk-in: 7:30 a.m. – 5:30 p.m. M – F **Phone:** 8:00 a.m. – 5:00 p.m. M – F

Pay Your Bill • By Phone: 866.790.8218 • Direct Debit (free) • Online • By Mail • In Person

Contact the City of Missoula Public Works Department

Jeremy Keene, Public Works Director: 406.552.6354

Dennis Bowman, Deputy Public Works Director - Utilities: 406.552.6700

Brian Hensel, Deputy Public Works Director - Streets: 406.552.6360



www.ci.missoula.mt.us/water