



Reaching Home: Missoula's 10-Year Plan to End Homelessness

“A Year in Review and Looking Ahead”

January 23, 2018



A Year in Review



10-Year Plan in Phases

- Phase 1: Creating rapid, visible and meaningful change (2012-2014)
- **Phase 2: Building a coordinated system to end homelessness (2015-2018)**
- Phase 3: Making Adjustments to ensure sustainability (2019-2022)



Highlights

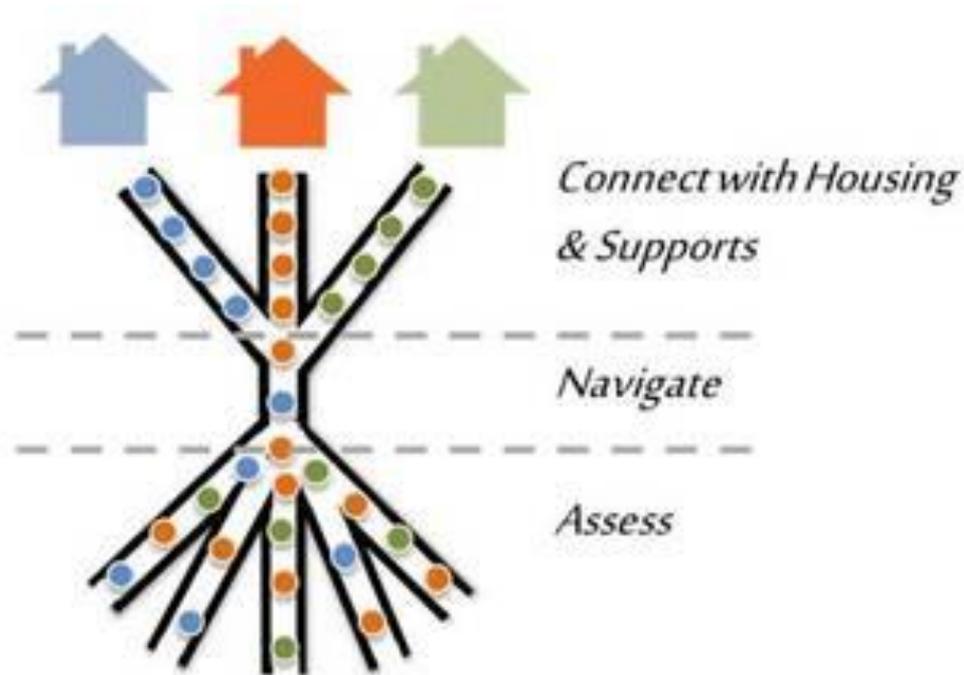
- Annual Point-in-Time Survey
 - 344 versus 395, a 12.91% decrease from 2016
- Convened a 2-day workshop attended by key homeless system stakeholders to re-design our Coordinated Entry System
- Transitioned from United Way to Housing and Community Development Office
- Missoula's Coordinated Entry System formally launched in June
- Supported Statewide Coordinated Entry efforts and better data sharing through an improved Homeless Management Information System



Coordinated Entry System “Version 2.0”

- Shifting to a Homeless Crisis Response System
- Intentional Diversion efforts
- Intentional process of targeting and prioritizing limited homeless housing assistance for people who are experiencing homelessness and identified as being the most vulnerable
- Streamlining our services and resources to avoid duplication and to increase the cost-effectiveness of housing interventions
- Collection of system level data that assists with strategic planning and decision making
- Definition of what it means to end homelessness in our community

Coordinated Entry System “Version 2.0”





Panel Presentation

Moderated by:

Eran Pehan, Director, City of Missoula, Office of
Housing & Community Development



Panelists

- Theresa Williams, Reaching Home Coordinator, City of Missoula
- Julie McFarland, Technical Assistance Provider
- Cindy Weese, Executive Director, YWCA
- Laurie Pope, Project Coordinator, Open Aid Alliance
- Amy Chesebro, Jail Diversion Program Manager, Western MT Mental Health
- Merry Hutton, Regional Director for Community Benefit & Care Transitions, Providence Saint Patrick Hospital
- Mary Jane Nealon, Director of Innovation, Partnership Health Center
- Don Evans, Executive Director, Union Gospel Mission of Missoula
- Jill Bonny, Program Manager, Housing MT Heroes, Poverello Center
- Will Gardner, Outreach Worker, Homeless Outreach Team, Poverello Center
- Darren Ashby, Board Member, Missoula Interfaith Collaborative
- Shelagh More, Business Improvement District Downtown Officer, Missoula Police Department



Looking Ahead

- Continued system-wide collaboration
- Continue to track and work towards achieving HUD benchmarks and criteria for ending homelessness (all populations)
- Increase the supply of permanent housing interventions
- Continue to remove/address barriers in the system (local, state, federal)
- Monitor, track and report system-wide outcomes to public and stakeholders



Upcoming Events

- Point-in-Time Count
 - January 25th, sundown to sunrise, sheltered and unsheltered locations
- 12th Annual Project Community Connect
 - January 26th, 10-3pm, Zootown Church



Housing and Community Development

Questions?





Thank you!

Together, we are working better and smarter
to end homelessness in Missoula.

We do this work because we believe and know
that ending homelessness is possible!