From: Sandra Vasecka
To: Maggie Bornstein; Grp. City Council and City Web Site
Subject: Re: Mountain Line
Date: Monday, May 2, 2022 1:37:40 PM

Hi Maggie,

I actually have a tour with Mountain Line this afternoon. I'll chat with them about this issue. I'm sorry that has happened!

Sandy Vasecka

Sent from my Verizon, Samsung Galaxy smartphone
Get Outlook for Android

From: Maggie Bornstein <maggiebornstein@gmail.com>
Sent: Monday, May 2, 2022 7:52:13 AM
To: Grp. City Council and City Web Site <Council@ci.missoula.mt.us>
Subject: Mountain Line

Hello!

I am reaching out because for the third time in the past 2 weeks, the Mountain Line bus just did not show up. This has happened on multiple routes. I finally called this morning (first day of the commuter challenge) and they explained they didn't update the paddles which changed nearly a month ago. Since then, schedules & trip planned have been grossly inaccurate. I would encourage you to engage with Mountain Line about this ASAP. Families can find themselves kicked out of childcare programs & people can lose their jobs after being late too many times. For many of our working class neighbors, this is the only mode of transportation they have. Let's make it a reliable one.

Thanks so much,

Maggie Bornstein