From:	Maggie Bornstein
To:	Grp. City Council and City Web Site
Subject:	Mountain Line
Date:	Monday, May 2, 2022 7:52:29 AM

Hello!

I am reaching out because for the third time in the past 2 weeks, the Mountain Line bus just did not show up. This has happened on multiple routes. I finally called this morning (first day of the commuter challenge) and they explained they didn't update the paddles which changed nearly a month ago. Since then, schedules & trip planned have been grossly inaccurate. I would encourage you to engage with Mountain Line about this ASAP. Families can find themselves kicked out of childcare programs & people can lose their jobs after being late too many times. For many of our working class neighbors, this is the only mode of transportation they have. Let's make it a reliable one.

Thanks so much,

Maggie Bornstein